

IMPORTANT UPDATE ON CORONA VIRUS

Dear Sir/Madam,

In view of the current COVID-19 pandemic affecting many aspects of public life, we have issued advice to our staff about minimising the risks and impact associated with the spread of the coronavirus throughout our communities.

All staff have been provided with up to date information about preventative steps, possible symptoms, the actions to take in the event of symptoms developing and where to find accurate public health advice as needed.

To help keep our staff informed and as safe as possible, it is our duty of care to also request that our clients update us about any measures taken which could affect agency staff. We can then disseminate this information directly to our staff, so they are pre-advised of such measures.

If this means changes to policies, working practices or the application of more stringent access arrangements for care homes or supported living houses, we would appreciate as much information as possible so that we can help to safeguard our staff, your residents/service users, and the families of all concerned.

Please forward any information which you feel is relevant to our staff in respect of how they function during the current outbreak.

Yours sincerely

Collin Masvaure

Registered Manager - Yorkshire and Humber Healthcare Alliance